Your safety is our priority

Various healthcare professionals may be involved in your care. While you might find these questions repetitive, it's important we all ask them to make sure you're the right patient getting the right test, procedure, treatment or medication.

Every time you visit, we will ask for your



✓ full name

date of birth

✓ address (if outpatient)

When giving tests, procedures, treatment or medication, we will confirm your

full name, date of birth

✓ address (if outpatient)

✓ test or procedure



✓ Medicare card



concession card

driver's licence

✓ or other ID



If you are an inpatient, we will



cross-check your wristband with your patient ID number

