



Annual Report

2022

VALUES

United

United by a common desire to develop the dermatology profession.

Achieving Excellence

Achieving excellence in patient care, research, and teaching, and particularly for skin diseases not catered for by others.

Integrity

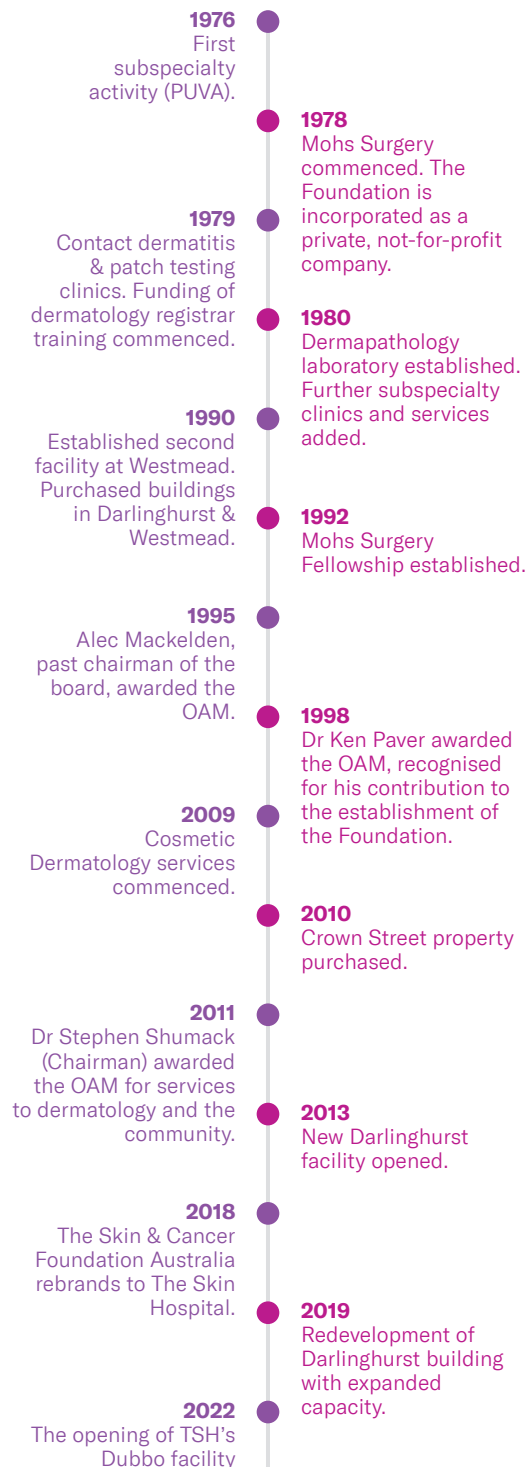
Integrity through acting with honesty, openness, and mutual respect.

Caring

Caring for our patients and others with our best efforts.

Collaboration

Collaborating by working in partnership with other people to achieve greater results.



3 PILLARS

Clinical Services

Recognised as a world-class centre of excellence in dermatology, The Skin Hospital is founded on multi-disciplinary clinics that provide expert care for complex medical and dermatological conditions.

Research & Clinical Trials

Internationally recognised for research excellence, we conduct cutting edge research, including clinical trials for testing safety and effectiveness of innovative new treatments with promising patient outcomes.

Education & Training

Expanded and improved Dermatology education and training in skin diseases for students, doctors and other health professionals achieved through partnerships with other Skin and Cancer facilities, including a Mohs fellowship program.

ACKNOWLEDGEMENT

We would like to acknowledge the Traditional Custodians of the lands on which The Skin Hospital operates. For thousands of years, these lands have been cared for by Indigenous communities and their ancestors. We recognise and appreciate their ongoing connection to Country, culture, and community. We also pay our respects to the elders, past and present, of these communities, as well as to all Aboriginal and Torres Strait Islander peoples who have contributed to the cultural heritage of this country.

CHAIR REPORT



I am pleased to present to you, our Annual Report for 2022 as Chair of the Board of The Skin Hospital. Over the past year, we have made significant progress and achieved many milestones, and I am proud to share our success with you.

As a Board, it is our responsibility to ensure that our appointments align with The Skin Hospital's vision and mission of being a leading provider of dermatological services. I am delighted to announce that we have welcomed four new members to the Board during 2022. Please join me in welcoming Dr Lisa Abbott, Clare Moylan, Graham Putt and Dr Artiene Tatian.

Clare's experience in healthcare operations, restructuring, strategic planning, business analysis, and performance improvement consulting, along with Graham's expertise as the Finance Director at the Fred Hollows Foundation, will make invaluable contributions to our Board. Graham has also been appointed as Chair of The Skin Hospital's Finance and Audit Committee.

Dr Lisa Abbott's extensive experience in Dermatology and her involvement with the Australasian College of Dermatologists' eHealth Committee and Education Committee, as well as Dr Artiene Tatian's background in policy and advocacy for medical services in rural and remote communities, will be valuable additions to our board.

With welcoming new Board members, we regrettably said farewell to four Board members who had been with us for many years. I would like to thank Jonathan Algar, Associate Professor Gayle Fischer, Anuj Goel and Dr Adrian Lim for their many years of service to our Board.

Our CEO, Linda Smith, has been integral in developing our strategic and operational plans, which have been successfully implemented. I am proud of Linda, her leadership team, our Medical Practitioners, clinical and administrative staff, and their constant initiatives to put patients at the forefront of care and deliver exceptional dermatological services. Their efforts and dedication are commendable and contribute to our mission of being a leading provider of dermatological care.

In addition, our commitment to research and innovation has been strengthened this year through the launch of several clinical trials and research studies.

On behalf of the Board, I would like to extend our gratitude to all our stakeholders, including our staff, patients, and partners. Your continued support and commitment to excellence have contributed to our success and progress this year. We remain dedicated to our mission of delivering exceptional dermatological care and look forward to continuing to serve our community.

A stylized, handwritten signature in black ink, belonging to Michelle Dance.

Michelle Dance
Board Chair

CEO REPORT



It is with great pleasure that I present to you the Annual Report for 2022. This report highlights the achievements and progress made towards delivering exceptional dermatological care.

I would like to express my deepest gratitude to the Board and particularly to Ms Michelle Dance, Chair of the Board, for their dedication and commitment to The Skin Hospital. Their leadership and guidance have been instrumental in steering our facilities towards success. As The Skin Hospital continues to strive towards excellence, several initiatives have been embarked on to enhance services. Significant effort has been invested into understanding the needs and expectations of stakeholders through interviews and co-design processes. In addition, opportunities to expand services in rural areas have been actively pursued, and the opening of a new facility in Dubbo in October 2022 was an important milestone towards providing quality healthcare to more communities.

At The Skin Hospital, great emphasis is placed on the provision of quality education for Medical Practitioners, clinical staff, and GPs. In line with this commitment, a Centre of Excellence portal with a well-designed layout and functionality is being developed. Additionally, our value proposition has been reviewed to ensure that top-tier Dermatologists are attracted and retained, with patient care remaining our priority. Business process improvements have been explored, existing policies and processes centralised, and general maintenance services tendered and contracted to improve services.

We have undertaken both quality and accreditation reviews to ensure that all accreditation requirements have been met, and we have implemented effective risk management practices to maintain the highest standards of patient care and safety. Our education training program was granted a five-year accreditation from the Australasian College of Dermatologists in December, which is a testament to our commitment to maintaining the highest standards of quality and excellence in this field.

The progress made this year is a testament to the dedicated team of professionals who have worked tirelessly to achieve our goals.

I would like to express my gratitude to Dr Nicholas Stewart, Medical Director, for his valuable input and guidance. It is with great pride that I acknowledge the hard work and dedication of the Medical Practitioners and staff at The Skin Hospital, and I feel privileged to be leading such a talented team. Our commitment to delivering exceptional dermatological care remains unwavering, and we are excited to continue serving the community with our services.



Linda Smith
Chief Executive Officer

EDUCATION

At The Skin Hospital, we are proud of our education and training program, which is led by Dr Simon Lee, an experienced specialist in Mohs surgery and Head of Education. Dr Lee is responsible for overseeing the delivery of our comprehensive and robust training program that equips Registrars with the necessary skills and knowledge to excel in dermatology. Our dedicated Supervisors of Training, Dr Hanna Kuchel and Dr Gilberto Moreno, oversee the dermatology Registrar program at our Darlinghurst and Westmead facilities, respectively, to ensure that our trainees receive the best possible training experience.

At The Skin Hospital, we are honoured to have Dr Karen Cheung, a highly qualified Specialist Skin Pathologist and Dr Vicki Howard, Dermatopathologist from Douglas Hanley Moir, as part of our team. Dr Cheung's and Dr Howard's dedication to education and training is exceptional, and we are grateful for their commitment to our Registrars' development by providing quality education.

To maintain the highest standards of patient care and safety, we have undergone both quality



Dr Simon Lee



Dr Hanna Kuchel



Dr Gilberto Moreno

and accreditation reviews to ensure that all accreditation requirements are met, and effective risk management practices are implemented. As evidence to our commitment to quality and excellence in this field, our education training program was granted a five-year accreditation from the Australasian College of Dermatologists in December.

The Skin Hospital's Registrar training program is comprised of 11 accredited trainee positions across sites in Westmead, Darlinghurst and in rural areas. Throughout 2022, The Skin Hospital trained a total of 14 accredited Registrars, one unaccredited Registrar and two oral Registrars.

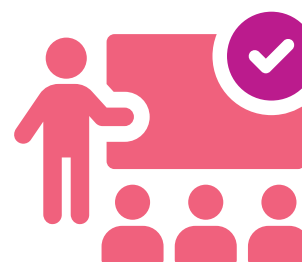
TRAINING PROGRAM EDUCATION SERIES

The program included the following events and webinars:

11 webinars aimed at Dermatologist education and training.

Four webinars aimed at GP education and training.

The Skin School, a yearly face-to-face workshop



The Skin Hospital's Education Series



Hybrid meetings for Conference Highlights AAD, EADV, and World Congress

Monthly clinic-pathological correlation and clinic meetings held jointly by The Skin Hospital and St Vincent's Hospital

Yearly trial exams

Registrars also had the opportunity to attend the following:

- The 1st and 3rd year Registrar Workshops held in conjunction with the Australasian College of Dermatologists
- The yearly JMO/Registrar Dermatology Prize, won in 2022 by Dr Mina Kang in the category of JMOs/Unaccredited Registrars and Helen Sun in the category of Medical Students
- Dermatopathology tutorials
- Rural Network Meetings

The Skin Hospital recommenced the student observer program with medical students from Western Sydney University. These students continued to express interest in the general dermatology clinics at The Skin Hospital, Westmead.

The Skin Hospital continued to strengthen and expand relationships with rural clinics as travel resumed after the COVID-19 lockdowns. The

Skin Hospital continued to support 12 rural clinic locations across New South Wales, with the most recent being The Skin Hospitals new facility in Dubbo, which was accredited into the Registrar training program in 2022. These clinics extend into the areas of Kiama, Nowra, Wollongong, Wagga Wagga, Gosford, Coffs Harbour, Bourke, Brewarrina, Orange, Dubbo, Taree, and Byron Bay .

THE SKIN HOSPITAL – Annual Scientific Meeting 2022

From 1 - 3 April 2022, The Skin Hospital hosted its Annual Scientific Meeting at the Fairmont in Leura, featuring two esteemed guest speakers: Winthrop Professor Fiona Wood, a Plastic & Reconstructive Surgeon specialising in burn care, trauma, and scar reconstruction from Perth, Western Australia and Professor Connie Katelaris , an Immunology & Allergy Professor at Western Sydney University and Head of Unit and Senior Staff Specialist at Campbelltown Hospital. The Annual Scientific Meeting encompassed a range of topics, including technology, immunology, therapeutics, as well as surgical papers and research updates.



Professor Fiona Wood



Professor Connie Katelaris

54th Annual Scientific Meeting of the Australasian College of Dermatologists

Seven of our Medical Practitioners and four Registrars from The Skin Hospital made notable presentations at the 54th Annual Scientific Meeting

of the Australasian College of Dermatologists, held in Adelaide from 30 April to 3 May 2022.

SPONSOR ACKNOWLEDGEMENT

The Skin Hospital would like to acknowledge the generous support of our sponsors and likeminded organisations whose contributions have helped make our educational programs possible. We are grateful for their partnership and ongoing commitments to advancing dermatological education and training.

THE AUSTRALASIAN COLLEGE OF DERMATOLOGISTS

Registrar Accreditation

The Skin Hospital underwent accreditation for its Registrar training program by the Australasian College of Dermatologists in October 2022. The accreditation process is evidence based and includes Education and Training Schedules and Learning experiences covering general dermatology clinics, surgical sessions, patient case mix and numbers, Dermopathology, in-training assessment, inpatient exposure, research, and meetings and conferences.

A site visit was conducted by the Australasian College of Dermatologists, which involved interviewing trainees and supervisors of training, inspecting equipment and facilities, and observing the learning and working environment. We are delighted to announce that accreditation has been awarded for the next five years.

New Fellows

At the 54th Annual Scientific Meeting in Adelaide, final year Registrars from The Skin Hospital's 2021 cohort, were inducted as Fellows of the Australasian College of Dermatologists. We would like to extend our congratulations to these trainees on their success in the Fellowship exams.

GOVERNANCE

Charitable Status

The Skin & Cancer Foundation Australia is a member-based company limited by guarantee, incorporated in 1978. The Skin & Cancer Foundation Australia is a registered charity with the Australian Charities and Not-for-Profits Commission (ACNC) and has Deductible Gift Recipient (DGR) status.

Accreditations

The Skin Hospital facilities are licensed with the NSW Department of Health, accredited against the National Safety and Quality Health Standards (NSQHS), and approved by all major health funds. The Skin Hospital is accredited for its Registrar training program by the Australasian College of Dermatologists.



BOARD OF DIRECTORS

The Skin Hospital is governed by a voluntary board of nine directors, who have a range of skills and experience and diverse backgrounds to assist in ensuring good corporate governance and oversight of all aspects of The Skin Hospital's operations. The election of Directors is held in May each year at the Annual General Meeting, with directors appointed to casual vacancies at other times in the year.

The Board strives to make informed decisions in the best interests of all stakeholders and to recognise the leadership role it plays in overseeing the strategic direction of the organisation.

The Board is led by Ms Michelle Dance who was appointed as Chair in January 2022.

COMMITTEES

The work of the Board is supported by the following Committees, and Board Members usually sit on at least one of the Board Sub-Committees.

- Clinical Governance Committee
- Finance and Audit Committee
- Remuneration and Nominations Committee
- Research Committee

MEDICAL ADVISORY COMMITTEE

The Board receives guidance on clinical matters through quarterly meetings of the Medical Advisory Committee, which provides valuable recommendations and advice.

During the year, the following Directors resigned/retired:

Prof Gayle Fischer	Dr Adrian Lim	Jonathan Algar	Anuj Goel
Medical Practitioner Director since 2020. Retired June 2022. Meetings attended: 3/5	Medical Practitioner Director since 2012. Retired June 2022. Meetings attended: 5/5	Legal background Director since 2017. Retired June 2022. Meetings attended: 3/5	Executive finance/actuarial background Director since 2018. Retired December 2022. Meetings attended: 8/10

DIRECTORS



Michelle Dance

Executive Finance/Commercial background.
Director since September 2016.
Member - Remuneration & Nominations Committee
Current term expires in 2024.
Meetings attended: 10/10



Dr Peter Frederiksen

Medical Practitioner
Director since November 2014.
Member - Finance & Audit Committee.
Current term expires 2025.
Meetings attended: 9/10



Dr Simon Lee

Medical Practitioner
Director since February 2016.
Member - People & Culture Committee
Current term expires 2024.
Meetings attended: 10/10



Caitlin Francis

Partner, Ernst & Young
Director since August 2016.
Chair - People & Culture Committee.
Member Remuneration & Nominations Committee
Current term expires 2025.
Meetings attended: 8/10



Helen Monaghan

Executive technology background
Director since November 2022.
Chair - Clinical Governance Committee
Current term expires 2025.
Meetings attended: 9/10



Graham Putt

Executive finance background,
Director - Finance Fred Hollows Foundation
Director since 2022.
Chair Finance and Audit Committee.
Member Remuneration & Nominations Committee
Current term expires 2023.
Meetings attended: 6/6



Dr Artiene Tatian

Medical Practitioner
Director since 2022.
Member - Clinical Governance Committee
Current term expires 2023.
Meetings attended: 1/2



Clare Moylan

Executive finance/insolvency background
Director since 2022.
Member - Finance & Audit Committee.
Member People & Culture Committee
Current term expires 2023.
Meetings attended: 6/6



Dr Lisa Abbott

Medical Practitioner
Director since 2022.
Member - Clinical Governance Committee
Current term expires 2023.
Meetings attended: 2/2

RESEARCH AND CLINICAL TRIALS

In 2022, the Research and Clinical Trials unit conducted a total of 14 clinical trials across both Darlinghurst and Westmead sites. Out of these, four studies have already been completed while ten are still ongoing. Three of the ongoing studies were launched this year, including two for participants with atopic dermatitis and one for adolescents suffering from chronic hand eczema.

The Clinical Trials Team faced a new challenge in recruiting participants for studies due to the approval and commercialisation of biologic treatments for atopic dermatitis, such as Dupixent and Rinvoq. As these treatments became readily available, patients suffering from moderate to severe atopic dermatitis were less likely to participate in clinical trials, and Dermatologists were less likely to refer patients to them.

The Darlinghurst site was selected to conduct a Vitiligo clinical trial, and recruitment is expected to start in 2023. This is an exciting time for the unit as they anticipate enrolling a large number of participants for this new trial.

The Research and Clinical Trials Unit is excited to announce two new personnel changes that will help us further our mission of supporting high-quality dermatology clinical research. Dr Cindy Kok has been appointed as the new Head of Clinical Trials and Research, and Dr Raaisa Islam has joined our team as the new Research Fellow.

We would like to extend our gratitude to Dr Minal Dalvi and Dr Chelsea Jones, who have recently left the team, for their valuable contributions to our work. We wish them all the best in their future endeavours.



Under the leadership of Dr Cindy Kok and with the support of Dr Raaisa Islam, we are confident that the Research and Clinical Trials Unit will continue to thrive and grow. Together, we are committed to achieving The Skin Hospital's vision of becoming leaders in dermatology clinical trials and research and making a significant impact in the dermatology research community.

We look forward to the exciting work ahead and the contributions that Dr Kok and Dr Islam will bring to our team.

The unit's research projects are focused on improving patient care and outcomes, including the Mohs' surgery Registry led by Dr Simon Lee and the Confocal Microscope Surgical Mapping project led by Dr Andrea Tomizawa. In addition, the team has published two papers in the Australasian Journal of Dermatology on multi-drug resistant dermatophyte infections and a practical approach to light therapy, respectively. They have also published one paper in an international journal on a pigmentary clinic in Australia, detailing their experiences. Furthermore, the team presented two posters and gave one oral presentation at ACDASM 2022.

PATIENT PRIVACY

As a healthcare provider, safeguarding the security and privacy of our patients' information is of utmost importance. To this end, we have taken various cyber security measures such as regular system updates and patches, robust password policies, data encryption, access controls, multifactor authentication, and employee training. Additionally,

we have equipped ourselves with advanced tools to detect, prevent, and remedy any potential cyber vulnerabilities. By adopting these measures, we aim to ensure the confidentiality and integrity of our patients' information, comply with industry regulations and best practices, and safeguard against cyber threats.

EMPLOYEE OF THE YEAR

Dr Chelsea Jones

Since January 2021, Dr Jones has been a vital player at The Skin Hospital as the Dermatology Research Fellow. Her impressive work has made a considerable impact across the hospital's three core pillars of research, education, and clinical care.

Dr Jones' experience as a clinician in both local and rural dermatology clinics has given her a strong foundation, allowing her to maintain exceptional patient care and safety standards throughout clinical trials. Dr Jones has a deep passion for research and has taken on multiple projects, presenting her work at international conferences. She has been published in the prestigious Australasian Journal of Dermatology, which is a testament to her unwavering dedication to the field.

Beyond research, Dr Jones' organisational skills have



been invaluable in coordinating events at The Skin Hospital. She spearheaded the inaugural Surgical Research Meeting, which was a huge success, attracting external collaborators and forging new research partnerships. Additionally,

Dr Jones played an active role in organising The Skin School, a full day seminar for medical students and junior medical officers, as well as the Dermatology Prize, awarded to students for their outstanding performance in dermatology exams.

Dr Jones' collaborative and compassionate approach has earned her a well-deserved reputation as a valuable member of The Skin Hospital team. Her achievements, such as her acceptance into the Dermatology Training Program, are nothing short of commendable.

DERMATOLOGIST AWARD

We remain dedicated to supporting the next generation of Dermatologists, and our annual prize program is just one of the ways we do so. Last year, we proudly introduced two separate categories in our prize program, awarding a \$500 prize to both Medical Students and Junior Medical Officers (JMOs) and

unaccredited Registrars, to further their professional development in the field of dermatology.

We are excited to continue our prize program, providing the opportunity for aspiring Dermatologists to advance their careers..

Dr Mina Kang

WINNER DERMATOLOGY PRIZE

Junior Medical Officer

Helen Sun

WINNER DERMATOLOGY PRIZE

Medical Student

TRAINING OF OUR NURSES

- Four nurses sponsored to attend the Patch Testing training
- Two nurses sponsored to attend the Australian Society of Cosmetic Dermatology Safety course in Laser
- 20 staff attended the 2022 The Skin Hospital-run Laser Safety Course
- One nurse sponsored to attend the 2022 Melanoma Symposium
- One nurse sponsored to attend the Day Hospitals Conference
- Nine nurses were sponsored to attend the Australian Dermatology Nurses Association conference in Adelaide in May 2022
- 20 nurses attended the Australian Dermatology Nurses Association Education Day in Sydney in October 2022
- Two nurses gained their Enrolled Nurse Registration

BENCHMARKING

The Westmead facility of The Skin Hospital underwent an audit by NSW Health, which resulted in the renewal of its Day Surgery License. Additionally, both of the hospital's Day Surgeries underwent external consultant reviews to ensure compliance with National Standards.

To continually improve its services and benchmark against industry standards, The Skin Hospital

joined the QPS Benchmarking group. As part of this benchmarking process, the hospital conducted incident reviews, fire safety and infection control competencies, doctor and patient satisfaction surveys, and medical records audits. The QPS Benchmarking group includes over 200 other day surgeries across Australia, providing valuable insights and data to compare and improve the hospital's performance.

RISK MANAGEMENT

The Skin Hospital has established a robust risk management framework that is regularly reviewed and monitored by various committees and the Board. To ensure patient safety, the hospital has implemented a comprehensive Clinical Governance Framework that supports risk management.

The hospital engages in a range of risk management

activities, such as conducting financial reviews and audits, ensuring building and facility maintenance, and providing staff with education on infection control and emergency procedures. The hospital regularly reports on its hand hygiene auditing to the Australian Commission on Safety and Quality in Health Care and also provides Basic Life Support Training to its staff.

INFORMATION TECHNOLOGY

At The Skin Hospital, we recognise the critical importance of maintaining robust IT security measures to protect our patients' sensitive information and our organisation's operations. To this end, we have incorporated various security measures, including IT disaster recovery and business continuity plans, security incident response plans, and ransomware plans.

Our IT disaster recovery and business continuity plans outline clear protocols and procedures to ensure our systems can be restored promptly and efficiently in the event of a cyber-attack or other IT-related disaster. Our security incident response plans provide guidelines for detecting, reporting, and responding to security incidents

promptly and effectively to minimise the impact on our organisation and patients. Additionally, our ransomware plans detail the necessary steps to detect and respond to ransomware attacks promptly and minimise the disruption to our operations.

We understand that cyber threats are constantly evolving, and we remain vigilant in continuously updating and monitoring our systems to stay ahead of potential threats.

Our IT security measures are designed to safeguard our patients' sensitive information and our organisation's operations, ensuring that we can continue to provide high-quality, patient-centred care.

THE SKIN HOSPITAL – New Facility Dubbo

We are proud to announce that The Skin Hospital opened a new facility in Dubbo on 4 October 2022. This new facility is in line with our strategic plan to expand our services to rural areas and provide greater access to quality dermatological care. The opening of this facility is a significant milestone for us, and we are excited to extend our reach to Dubbo and surrounding areas. This new initiative demonstrates our commitment to providing the best possible care to all of our patients, regardless of their location.



VISION FOR 2023

At The Skin Hospital, we are committed to continuously reviewing and updating our strategic plan to ensure that we are aligned with our vision and mission. As we look ahead to 2023, the Board is focused on carrying out strategy planning in Quarter 2 of the year. We aim to identify key areas for

improvement, leverage opportunities for growth, and enhance our services to better meet the needs of our patients and stakeholders. We are dedicated to advancing our organisation and achieving our goals, and we remain focused on delivering high-quality, patient-centred care.



121 Crown Street,
Darlinghurst NSW 2010
+61 2 8651 2000

7 Ashley Lane,
Westmead NSW 2145
+61 2 8833 3000

53 Bultje Street,
Dubbo NSW 2830
+61 2 6882 6222

skinhospital.edu.au